



A-LIGN



XBRL US, Inc.  
Type 2 SOC 2  
2017

**XBRL | US**

**REPORT ON XBRL US, INC.'S DESCRIPTION OF ITS SYSTEM AND ON THE  
SUITABILITY OF THE DESIGN AND OPERATING EFFECTIVENESS OF ITS  
CONTROLS RELEVANT TO SECURITY**

**Pursuant to Reporting on Service Organization Controls 2 (SOC 2)  
Type 2 examination performed under AT-C 105 and AT-C 205**

**August 1, 2016 Through July 31, 2017**

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**SECTION 1**  
**INDEPENDENT SERVICE AUDITOR'S REPORT**



## INDEPENDENT SERVICE AUDITOR'S REPORT ON CONTROLS AT XBRL US, INC. RELEVANT TO SECURITY

To XBRL US, Inc.:

We have examined the attached description titled "Description of XBRL US Inc's Tools for SEC Filers System (formerly known as Consistency Suite) Throughout the Period August 1, 2016 Through July 31, 2017" (the description) and the suitability of the design and operating effectiveness of controls to meet the criteria for the Security principles set forth in TSP section 100, *Trust Services Principles, Criteria, and Illustrations for Security, Availability, Processing Integrity, Confidentiality, and Privacy* (AICPA, *Technical Practice Aids*) (applicable trust services criteria), throughout the period August 1, 2016 through July 31, 2017. The description indicates that certain applicable trust services criteria specified in the description can be achieved only if complementary user-entity controls contemplated in the design of XBRL US, Inc.'s ('XBRL US, Inc.' or 'the Company') controls are suitably designed and operating effectively, along with related controls at the service organization. We have not evaluated the suitability of the design or operating effectiveness of such complementary user-entity controls.

XBRL US, Inc. uses Amazon Web Services ("subservice organization") for hosting services. The description indicates that certain applicable trust services criteria can only be met if controls at the subservice organization are suitably designed and operating effectively. The description presents XBRL US, Inc.'s system; its controls relevant to the applicable trust services criteria; and the types of controls that the service organization expects to be implemented, suitably designed, and operating effectively at the subservice organization to meet certain applicable trust services criteria. The description does not include any of the controls implemented at the subservice organization. Our examination did not extend to the services provided by the subservice organization.

XBRL US, Inc. has provided the attached assertion titled "Management of XBRL US, Inc.'s Assertion Regarding Its Tools for SEC Filers System Throughout the Period August 1, 2016 Through July 31, 2017," which is based on the criteria identified in management's assertion. XBRL US, Inc. is responsible for (1) preparing the description and assertion; (2) the completeness, accuracy, and method of presentation of both the description and assertion; (3) providing the services covered by the description; (4) specifying the controls that meet the applicable trust services criteria and stating them in the description; and (5) designing, implementing, and documenting the controls to meet the applicable trust services criteria.

Our responsibility is to express an opinion on the fairness of the presentation of the description based on the description criteria set forth in XBRL US, Inc.'s assertion and on the suitability of the design and operating effectiveness of the controls to meet the applicable trust services criteria, based on our examination. We conducted our examination in accordance with attestation standards established by the American Institute of Certified Public Accountants. Those standards require that we plan and perform our examination to obtain reasonable assurance about whether, in all material respects, (1) the description is fairly presented based on the description criteria, and (2) the controls were suitably designed and operating effectively to meet the applicable trust services criteria throughout the period August 1, 2016 through July 31, 2017.

Our examination involved performing procedures to obtain evidence about the fairness of the presentation of the description based on the description criteria and the suitability of the design and operating effectiveness of those controls to meet the applicable trust services criteria. Our procedures included assessing the risks that the description is not fairly presented and that the controls were not suitably designed or operating effectively to meet the applicable trust services criteria. Our procedures also included testing the operating effectiveness of those controls that we consider necessary to provide reasonable assurance that the applicable trust services criteria were met. Our examination also included evaluating the overall presentation of the description. We believe that the evidence we obtained is sufficient and appropriate to provide a reasonable basis for our opinion.

Because of their nature and inherent limitations, controls at a service organization may not always operate effectively to meet the applicable trust services criteria. Also, the projection to the future of any

evaluation of the fairness of the presentation of the description or conclusions about the suitability of the design or operating effectiveness of the controls to meet the applicable trust services criteria is subject to the risks that the system may change or that controls at a service organization may become inadequate or fail.

In our opinion, in all material respects, based on the description criteria identified in XBRL US, Inc.'s assertion and the applicable trust services criteria

- a. the description fairly presents XBRL US, Inc.'s Tools for SEC Filers System that was designed and implemented throughout the period August 1, 2016 through July 31, 2017.
- b. the controls of XBRL US, Inc. stated in the description were suitably designed to provide reasonable assurance that the applicable trust services criteria would be met if the controls operated effectively throughout the period August 1, 2016 through July 31, 2017, and user entities applied the complementary user-entity controls contemplated in the design of XBRL US, Inc.'s controls throughout the period August 1, 2016 through July 31, 2017. and the subservice organization applied, throughout the period August 1, 2016 through July 31, 2017, the types of controls expected to be implemented at the subservice organization and incorporated in the design of the system.
- c. the controls tested, which together with the complementary user-entity controls referred to in the scope paragraph of this report, and together with the types of controls expected to be implemented at the subservice organization and incorporated in the design of the system, if operating effectively, were those necessary to provide reasonable assurance that the applicable trust services criteria were met, operated effectively throughout the period August 1, 2016 through July 31, 2017.

The specific controls we tested and the nature, timing, and results of our tests are presented in the section of our report titled "Information Provided by the Service Auditor".

This report and the description of tests of controls and results thereof are intended solely for the information and use of XBRL US, Inc.; user entities of XBRL US Tools for SEC Filers System during some or all throughout the period August 1, 2016 through July 31, 2017; and prospective user entities, independent auditors and practitioners providing services to such user entities, and regulators who have sufficient knowledge and understanding of the following:

- The nature of the service provided by the service organization.
- How the service organization's system interacts with user entities, subservice organizations, or other parties.
- Internal control and its limitations.
- Complementary user-entity controls and how they interact with related controls at the service organization to meet the applicable trust services criteria.
- The applicable trust services criteria.
- The risks that may threaten the achievement of the applicable trust services criteria and how controls address those risks.

This report is not intended to be and should not be used by anyone other than these specified parties.

The logo for A-LIGN, featuring the word "A-LIGN" in a stylized, handwritten font. The letter "A" is significantly larger and more prominent than the other letters.

October 27, 2017  
Tampa, Florida

## **SECTION 2**

### **MANAGEMENT OF XBRL US, INC.'S ASSERTION REGARDING ITS SYSTEM THROUGHOUT THE PERIOD AUGUST 1, 2016 THROUGH JULY 31, 2017**

**Management of XBRL US, Inc.'s Assertion Regarding Its System Throughout the Period  
August 1, 2016 through July 31, 2017**

October 28, 2017

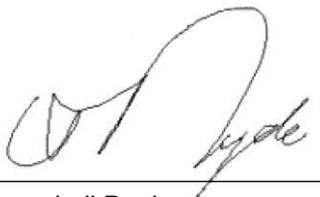
We have prepared the attached description titled "Description of XBRL US Tools for SEC Filers (formerly known as Consistency Suite) System Throughout the Period August 1, 2016 Through July 31, 2017" (the description), based on the criteria in items (a)(i)-(ii) below, which are the criteria for a description of a service organization's system in paragraphs 1.34-.35 of the AICPA Guide *Reporting on Controls at a Service Organization Relevant to Security, Availability, Processing Integrity, Confidentiality, or Privacy* (the description criteria). The description is intended to provide users with information about the XBRL US Tools for SEC Filers System, particularly system controls intended to meet the criteria for the Security principles set forth in TSP section 100, *Trust Services Principles, Criteria, and Illustrations for Security, Availability, Processing Integrity, Confidentiality, and Privacy* (AICPA, *Technical Practice Aids*) (applicable trust services criteria). We confirm, to the best of our knowledge and belief, that:

- a. The description fairly presents the XBRL US Tools for SEC Filers System throughout the period August 1, 2016 through July 31, 2017, based on the following description criteria:
  - i. The description contains the following information:
    - (1) The types of services provided.
    - (2) The components of the system used to provide the services, which are the following:
      - *Infrastructure*. The physical structures, IT, and other hardware (for example, facilities, computers, equipment, mobile devices, and telecommunications networks).
      - *Software*. The application programs and IT systems software that supports application programs (operating systems, middleware, and utilities).
      - *People*. The personnel involved in governance, operation, and use of a system (developers, operators, entity users, vendor personnel, and managers).
      - *Processes*. The automated and manual procedures.
      - *Data*. Transaction streams, files, databases, tables, and output used or processed by a system.
    - (3) The boundaries or aspects of the system covered by the description.
    - (4) How the system captures and addresses significant events and conditions.
    - (5) The process used to prepare and deliver reports and other information to user entities or other parties.
    - (6) If information is provided to, or received from, subservice organizations or other parties, how such information is provided or received; the role of the subservice organization or other parties; and the procedures performed to determine that such information and its processing, maintenance, and storage are subject to appropriate controls.
    - (7) For each principle being reported on, the applicable trust services criteria and the related controls designed to meet those criteria, including, as applicable, complementary user-entity controls contemplated in the design of the service organization's system.
    - (8) Any applicable trust services criteria that are not addressed by a control at the service organization or a subservice organization and the reasons therefore.

(9) Other aspects of the service organization's control environment, risk assessment process, information and communication systems, and monitoring of controls that are relevant to the services provided and the applicable trust services criteria.

(10) Relevant details of changes to the service organization's system during the period covered by the description.

- ii. The description does not omit or distort information relevant to the service organization's system while acknowledging that the description is prepared to meet the common needs of a broad range of users and may not, therefore, include every aspect of the system that each individual user may consider important to his or her own particular needs.
- b. The controls stated in description were suitably designed throughout the specified period to meet the applicable trust services criteria.
- c. The controls stated in the description operated effectively throughout the specified period to meet the applicable trust services criteria.

A handwritten signature in black ink, appearing to read 'Campbell Pryde', written over a horizontal line.

Campbell Pryde  
President and CEO  
XBRL US, Inc.

**SECTION 3**  
**DESCRIPTION OF XBRL US, INC.'S SYSTEM**  
**THROUGHOUT THE PERIOD AUGUST 1, 2016 THROUGH JULY 31, 2017**

## OVERVIEW OF OPERATIONS

### Company Background

XBRL US, Inc. is an industry-driven non-profit standards organization incorporated in Delaware in 2007 as a 501c6. As a recognized jurisdiction of XBRL International, which maintains the specification for the data standard (based on XML), XBRL US is responsible for building and promoting the use of financial data standards in U.S. markets to improve the efficiency and quality of reporting. The members of XBRL US are accounting firms, data and analytics providers, filing agents, public companies, other not-for-profits, startup tool providers, and stakeholders in reporting domains including insurance, energy and corporate actions.

### Description of Services Provided

In order to facilitate the creation of standardized data in submissions to the U.S. Securities and Exchange Commission (“the SEC”) by public companies complying with SEC rule 33-9002 (<https://www.sec.gov/rules/final/2009/33-9002.pdf>) , XBRL US initially developed the Consistency Suite System (re-branded as XBRL US Tools for SEC Filers in 2015) to provide a mechanism for SEC filers and other users of US GAAP to check that documents prepared in XBRL meet minimum quality standards related to the use of US GAAP and XBRL. The XBRL US Tools for SEC Filers System ('the System') provides approximately 10,000 automated edit rules that check for inconsistencies in US GAAP filings. The System does not test that a filing is XBRL valid or that it complies with the SEC filing manual. The service assumes the filings are XBRL valid (the system will reject invalid XBRL filings) and SEC valid. The system checks that tags used in the filing have appropriate values, that GAAP requirements have been met, and that tagged values are not inconsistent.

The rules used to check filings are updated at a minimum on a quarterly basis and from time to time to address timely issues. New rules are added based on errors seen in previous filings, new best practices, and problems identified by users trying to consume the XBRL data. The system securely processes a company's SEC filing in the System prior to SEC submission in order for company management to review the accuracy of their XBRL filing in a timely and accurate manner. To perform these rules manually would be extremely time consuming.

In order to check a filing, a user entity submits the XBRL documents to the System as a zip file. The zip file contains the XBRL exhibits the user intends to subsequently submit to the SEC. The zip file can be submitted to the System through one of the following means:

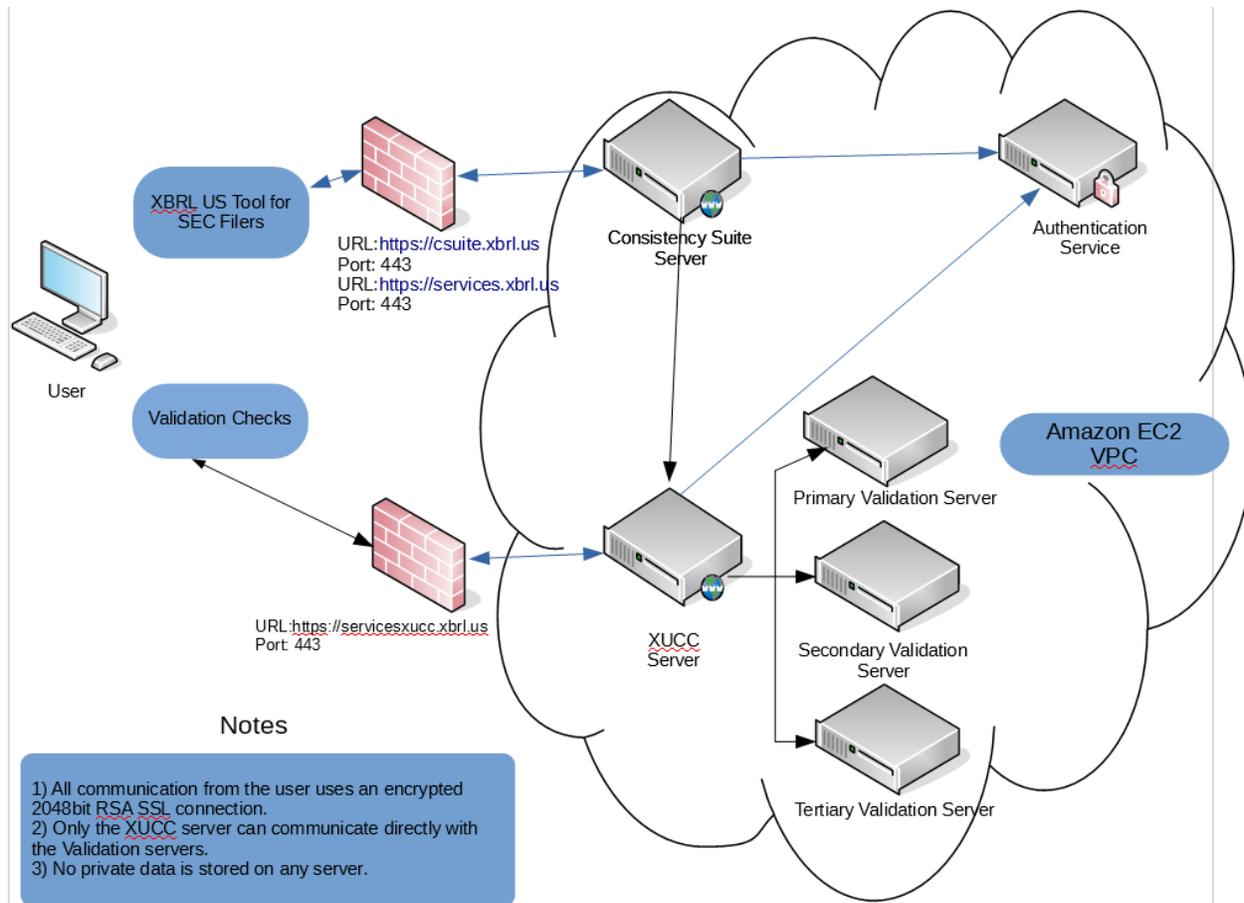
- XBRL US Flex application
- XBRL US Websites
- Web Service
- Third Party tools that support the consistency check service

In all cases, the connection to the validation checks must use a 2048-bit SSL connection. Upon receipt of the zip file, the user is authenticated to determine if the user submitting the request has the appropriate authorization to process the request. Upon successful authentication, the zip file is analyzed by the System to determine which taxonomy was used to create the filing. The filing is then read into the memory of the System and the appropriate Ruleset Checks service runs based on the taxonomy version. The filing is processed against the current rule set and any exceptions identified are returned to the user over a 2048-bit SSL connection. Upon receipt of the filing by the System, basic information is logged for monitoring and user troubleshooting purposes by XBRL US staff: the account ID making the request, the file name, the date of the submission, the taxonomy used, and any error messages are recorded if there is a failure processing the filing. No information is written and stored on disks other than this log information.

### *Infrastructure*

Primary infrastructure, including the facilities, network, servers, and other equipment, used to provide XBRL US's System services is hosted by Amazon Web Services and located in the Amazon Cloud computer center.

The following describes the Amazon Cloud network topology:



### Infrastructure

Primary infrastructure used to provide XBRL US Tools for SEC Filers services system includes the following:

Primary Infrastructure		
Hardware	Type	Purpose
SEC Filer Tools Ruleset Server	Web server	Serves the System application to valid and authenticated users
XUCC Server	Application Server	As a component of the System application, this provides access the ruleset checks application
Primary, Secondary and Tertiary Validation Server	Application Server	As a component of the System application, this performs the filing validation processing

Primary Infrastructure		
Hardware	Type	Purpose
Database Server	Application Server	As a component of the System application, this serves the public database used by the System application

#### Software

Primary software used to provide XBRL US Tools for SEC Filers services system includes the following:

Primary Software		
Software	Operating System	Purpose
XBRL US Tools for SEC Filers Application	The main application that provides front end access to the public database and the ruleset checks	XBRL US Tools for SEC Filers Application
Validation Software	Provides an API for accessing and filing processing services	Validation Software

#### People

Company personnel provide support for the above services in each of the following functional areas:

- Corporate Administration - The President, assisted by the Vice President of Operations and Vice President of Communications, is responsible for overseeing strategic planning and corporate policy formulation. Administrative responsibilities include oversight of technology resources and service delivery performance and ensuring that these functional areas support the strategic goals and objectives of XBRL US
- Information Technology - The Applications Manager oversees the following functions: network design and implementation, technology selection and procurement, and software development and design. In addition, the Applications Manager manages monitoring network security and availability, computer operations, exception logs, and security and technology maintenance services. The IT infrastructure is under the direction of the President and Vice President of Operations
- Customer Service - The Vice President of Communications and Vice President of Operations oversee customer services, which takes responsibility for supporting the needs of customers on a day-to-day basis. They also monitor all incident reports and customer questions and complaints
- Rules Development - The President and Applications Manager are responsible for the development and testing of validation rules. They are also responsible for ensuring new rules are released for new taxonomies and that problems with rules are addressed on a timely basis

#### Processes

XBRL US has documented policies and procedures to support the operation and controls over its system. Specific examples of the relevant policies and procedures include the following:

- Employment Manual
- Standards of Business Ethics and Conduct
- Acceptable Use Policy
- Information Security Policy (including Security Instructions)
- Security Assessment Methodology
- Incident Response Policy

- Server & Desktop Decommissioning Policy
- Information Classification Policy
- System Development & Change Management Policy

The President of XBRL US utilizes the Monthly Control Checklist, which is used to ensure that all daily, weekly, and monthly management controls are performed in accordance with policy.

The Monthly Control Checklist is used to document the President's review that the following controls have been executed:

- Review of security policies and procedures
- Completion of risk assessment
- Review of any security events that have occurred and require communication with users
- Review of any security breaches that have occurred and resolution
- Listing of all major system changes
- Review of system changes for appropriateness
- Review of system changes and their impact on system security
- Completion of user access review
- Review of terminated employees and confirmation that access has been revoked
- Completion of annual network scans
- Review of user access logs
- Review of daily Samhain logs
- Current security policies and procedures are in place for the following items:
  - Security requirements of authorized users
  - Data classification
  - Risk assessment methodology
  - Prevention of unauthorized access
  - Maintenance of users
  - Responsibility of system security
  - Responsibility and accountability for system changes and maintenance
  - Testing, evaluating, and authorizing system components before implementation
  - Addressing how complaints and requests relating to security issues are resolved
  - Identifying and mitigating security breaches and other incidents
  - Providing for training and other resources to support system security policies
  - Exception handling
  - Meeting service level agreements and contractual requirements
  - Providing for sharing information with third parties

### *Data*

The System does not record any data submitted to the system. All processed results are returned to the user. The only information stored is log information that contains no sensitive information, is secured, and is limited to authorized personnel.

### **Boundaries of the System**

The scope of this report includes the XBRL US Tools for SEC Filers System services that is performed remotely.

### **Significant Events and Conditions**

XBRL US has implemented automated and manual procedures to capture and address significant event and conditions. In addition, detailed monitoring and risk assessment procedures are in place to provide management with detailed information that impacts the System services. Please see the procedures, monitoring, and risk assessment procedures described in the relevant sections of this report for further details.

## Preparation and Delivery of Reports and Data

XBRL US utilizes the services and procedures described above to capture, prepare, and deliver reports and other information (described in the data section above) to user entities and other parties.

## Subservice Organizations

The infrastructure hosting services provided by Amazon Web Services are monitored by XBRL US, Inc.'s management; however, they have not been included in the scope of this review. The following criteria and controls are expected to be implemented by Amazon Web Services.

Subservice Organization Controls		
Principle	Criteria	Applicable Controls
Physical Security	CC5.0	Physical access to facilities housing the system (for example, data centers, backup media storage, and other sensitive locations as well as sensitive system components within those locations) is restricted to authorized personnel

## Significant Changes Since the Last Review

No significant changes have occurred to the services provided to user entities since the organization's last review.

## CONTROL ENVIRONMENT

### Integrity and Ethical Values

The effectiveness of controls cannot rise above the integrity and ethical values of the people who create, administer, and monitor them. Integrity and ethical values are essential elements of XBRL US's control environment, affecting the design, administration, and monitoring of other components. Integrity and ethical behavior are the product of XBRL US's ethical and behavioral standards, how they are communicated, and how they are reinforced in practices. They include management's actions to remove or reduce incentives and temptations that might prompt personnel to engage in dishonest, illegal, or unethical acts. They also include the communication of entity values and behavioral standards to personnel through policy statements and codes of conduct, as well as by example.

Specific control activities that the service organization has implemented in this area are described below:

- Formally, documented organizational policy statements and codes of conduct within the employment manual communicate entity values and behavioral standards to personnel
- Policies and procedures require employees sign an acknowledgment form indicating they have been given access to the security policies and procedures and understand their responsibility for adhering to the policies and procedures

### Commitment to Competence

XBRL US's management defines competence as the knowledge and skills necessary to accomplish tasks that define employees' roles and responsibilities. Management's commitment to competence includes management's consideration of the competence levels for particular jobs and how those levels translate into the requisite skills and knowledge. Specific control activities that the service organization has implemented in this area are described below:

- Management has considered the requirements and responsibilities for particular jobs

## **Management's Philosophy and Operating Style**

XBRL US's management philosophy and operating style encompass a broad range of characteristics. Such characteristics include management's approach to taking and monitoring business risks, and management's attitudes toward information processing, accounting functions, and personnel. Specific control activities that the service organization has implemented in this area are described below:

- Management meetings are held to discuss major initiatives and issues that affect the business as a whole

## **Organizational Structure and Assignment of Authority and Responsibility**

XBRL US's organizational structure provides the framework within which its activities for achieving entity-wide objectives are planned, executed, controlled, and monitored. Management believes establishing a relevant organizational structure includes considering key areas of authority and responsibility. An organizational structure has been developed to suit its needs. This organizational structure is based, in part, on its size and the nature of its activities.

XBRL US's assignment of authority and responsibility activities include factors such as how authority and responsibility for operating activities are assigned and how reporting relationships and authorization hierarchies are established. It also includes policies relating to appropriate business practices, knowledge, and experience of key personnel, and resources provided for carrying out duties.

In addition, it includes policies and communications directed at ensuring personnel understand the entity's objectives, know how their individual actions interrelate and contribute to those objectives, and recognize how and for what they will be held accountable.

## **Human Resources Policies and Practices**

XBRL US's success is founded on sound business ethics, reinforced with a high level of efficiency, integrity, and ethical standards. The result of this success is evidenced by its proven track record for hiring and retaining top quality personnel who ensures the service organization is operating at maximum efficiency. XBRL US's human resources policies and practices relate to employee hiring, orientation, training, evaluation, counseling, promotion, compensation, and disciplinary activities.

Specific control activities that the service organization has implemented in this area are described below:

- New employees are required to sign acknowledgement forms for the security policies and procedures following new hire orientation on their first day of employment
- New employees are required to submit to background check through HireRight that includes SSN validation/trace, widescreen plus national criminal search including 7-year criminal felony & misdemeanor history
- Employee termination procedures are in place to guide the termination process and are documented in a termination checklist

## **RISK ASSESSMENT**

XBRL US's risk assessment process identifies and manages risks that could potentially affect XBRL US's ability to provide reliable services to user organizations. This ongoing process requires that management identify significant risks inherent in products or services as they oversee their areas of responsibility. XBRL US identifies the underlying sources of risk, measures the impact to organization, establishes acceptable risk tolerance levels, and implements appropriate measures to monitor and manage the risks.

This process has identified risks resulting from the nature of the services provided by XBRL US, and management has implemented various measures designed to manage these risks. Risks identified in this process include the following:

- Operational risk - changes in the environment, staff, or management personnel
- Strategic risk - new technologies, changing business models, and shifts within the industry
- Compliance - legal and regulatory changes

XBRL US has established an independent organizational business unit that is responsible for identifying risks to the entity and monitoring the operation of the firm's internal controls. The approach is intended to align the entity's strategy more closely with its key stakeholders, assist the organizational units with managing uncertainty more effectively, minimize threats to the business, and maximize its opportunities in the rapidly changing market environment. XBRL US attempts to actively identify and mitigate significant risks through the implementation of various initiatives and continuous communication with other leadership committees and senior management.

## TRUST SERVICES PRINCIPLES AND CRITERIA

Although the trust services criteria and related controls are presented in section 4, "Information Provided by the Service Auditor," they are an integral part of XBRL US, Inc.'s system description.

### In-Scope Trust Services Principles

#### **Common Criteria (to all Security Principle)**

The Security principle refers to the protection of

- i. information during its collection or creation, use, processing, transmission, and storage and
- ii. systems that use electronic information to process, transmit or transfer, and store information to enable the entity to meet its objectives. Controls over security prevent or detect the breakdown and circumvention of segregation of duties, system failure, incorrect processing, theft or other unauthorized removal of information or system resources, misuse of software, and improper access to or use of, alteration, destruction, or disclosure of information.

### Integration with Risk Assessment

The environment in which the system operates; the commitments, agreements, and responsibilities of XBRL US Tools for SEC Filers System services; as well as the nature of the components of the system result in risks that the criteria will not be met. XBRL US addresses these risks through the implementation of suitably designed controls to provide reasonable assurance that the criteria are met. Because each system and the environment in which it operates are unique, the combination of risks to meeting the criteria and the controls necessary to address the risks will be unique. As part of the design and operation of the system, XBRL US's management identifies the specific risks that the criteria will not be met and the controls necessary to address those risks.

Although the trust services criteria and related controls are presented in section 4, "Information Provided by the Service Auditor," they are an integral part of XBRL US's system description.

## MONITORING

Management monitors controls to ensure that they are operating as intended and that controls are modified as conditions change. XBRL US's management performs monitoring activities to continuously assess the quality of internal control over time. Necessary corrective actions are taken as required to correct deviations from company policies and procedures. Employee activity and adherence to company policies and procedures is also monitored.

This process is accomplished through ongoing monitoring activities, separate evaluations, or a combination of the two.

### **On-Going Monitoring**

XBRL US management and supervisory personnel monitor the quality of internal control performance as a routine part of their activities. XBRL US monitors the following:

- Actual processing times against a maximum allowed processing time
- Availability of service
- Response times
- All processing failures
- Unauthorized changes to the server and application software

### **Reporting Deficiencies**

The Monthly Control Checklist is utilized to document and track the results of on-going monitoring procedures.

## **INFORMATION AND COMMUNICATION SYSTEMS**

Users gain access to the service using encrypted communications for both data submitted and received. Full time employees perform development and maintenance of all systems. XBRL US has implemented various methods of communication to ensure that employees understand their individual roles and responsibilities and that significant events are communicated in a timely manner. These methods include peer programming, ongoing periodic staff meetings, and training workshops, as needed. Every employee has a written job description that includes the responsibility to communicate significant issues and exceptions to an appropriate higher level of authority in a timely manner.

## **COMPLEMENTARY USER ENTITY CONTROLS**

XBRL US, Inc.'s services are designed with the assumption that certain controls will be implemented by user entities. Such controls are called complementary user entity controls. It is not feasible for all of the Trust Services Principles related to XBRL US, Inc.'s services to be solely achieved by XBRL US, Inc. control procedures. Accordingly, user entities, in conjunction with the services, should establish their own internal controls or procedures to complement those of XBRL US, Inc.

The following complementary user entity controls should be implemented by user entities to provide additional assurance that the Trust Services Principles described within this report are met. As these items represent only a part of the control considerations that might be pertinent at the user entities' locations, user entities' auditors should exercise judgment in selecting and reviewing these complementary user entity controls.

1. User entities are responsible for understanding and complying with their contractual obligations to XBRL US.
2. User entities are responsible for notifying XBRL US of changes made to technical or administrative contact information.
3. User entities are responsible for ensuring the supervision, management, and control of the use of XBRL US services by their personnel.
4. User entities are responsible for developing their own disaster recovery and business continuity plans that address the inability to access or utilize XBRL US services.

**SECTION 4**  
**INFORMATION PROVIDED BY THE SERVICE AUDITOR**

**GUIDANCE REGARDING INFORMATION PROVIDED BY THE SERVICE AUDITOR**

A-LIGN's examination of the controls of XBRL US, Inc. was limited to the Trust Services Principles and related criteria and control activities specified by the management of XBRL US, Inc. and did not encompass all aspects of XBRL US, Inc.'s operations or operations at user entities. Our examination was performed in accordance with American Institute of Certified Public Accountants (AICPA) AT-C 105 and AT-C 205.

Our examination of the control activities was performed using the following testing methods:

<b>TEST</b>	<b>DESCRIPTION</b>
Inquiry	The service auditor made inquiries of service organization personnel. Inquiries were made to obtain information and representations from the client to determine that the client's knowledge of the control and corroborate policy or procedure information.
Observation	The service auditor observed application of the control activities by client personnel.
Inspection	The service auditor inspected among other items, source documents, reports, system configurations to determine performance of the specified control activity and in some instances the timeliness of the performance of control activities.
Re-performance	The service auditor independently executed procedures or controls that were originally performed by the service organization as part of the entity's internal control.

In determining whether the report meets the user auditor's objectives, the user auditor should perform the following procedures:

- Understand the aspects of the service organization's controls that may affect the processing of the user entity's transactions;
- Understand the flow of significant transactions through the service organization;
- Determine whether the control objectives are relevant to the user entity's financial statement assertions; and
- Determine whether the service organization's controls are suitably designed to prevent or detect processing errors that could result in material misstatements in the user entity's financial statements and determine whether they have been implemented.

## Control Activities Specified by the Service Organization

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC1.0 Common Criteria Related to Organization and Management				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC1.1	The entity has defined organizational structures, reporting lines, authorities, and responsibilities for the design, development, implementation, operation, maintenance, and monitoring of the system enabling it to meet its commitments and requirements as they relate to security.	The entity evaluates its organizational structure, roles and responsibilities as part of its business planning process and as part of its ongoing risk assessment and management process.	Inspected XBRL US' organizational chart to determine that the entity evaluated its organizational structure, roles and responsibilities as part of its business planning process and as part of its ongoing risk assessment and management process.	No exceptions noted.
CC1.2	Responsibility and accountability for designing, developing, implementing, operating, maintaining, monitoring, and approving the entity's system controls are assigned to individuals within the entity with authority to ensure policies, and other system requirements are effectively promulgated and placed in operation.	The entity evaluates its organizational structure, roles and responsibilities as part of its business planning process and as part of its ongoing risk assessment and management process.	Inspected XBRL US' organizational chart to determine that the entity evaluated its organizational structure, roles and responsibilities as part of its business planning process and as part of its ongoing risk assessment and management process.	No exceptions noted.
CC1.3	Personnel responsible for designing, developing, implementing, operating, maintaining, and monitoring of the system affecting security have the qualifications and resources to fulfill their responsibilities.	The entity evaluates its organizational structure, roles and responsibilities as part of its business planning process and as part of its ongoing risk assessment and management process.	Inspected XBRL US' organizational chart to determine that the entity evaluated its organizational structure, roles and responsibilities as part of its business planning process and as part of its ongoing risk assessment and management process.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC1.0	Common Criteria Related to Organization and Management			
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC1.4	The entity has established workplace conduct standards, implemented work place candidate background screening procedures, and conducts enforcement procedures to enable it to meet its commitments and requirements as they relate to security.	Personnel are required to sign and accept the company's policies and procedures.	Inspected XBRL US' policies and procedures confirmation forms for a sample of active employees to determine that personnel were required to sign and accept the company's policies and procedures.	No exceptions noted.
		Personnel are required to sign and accept the company's policies and procedures.	Inspected XBRL US policies and procedures confirmation forms for a sample of active employees to determine that personnel were required to sign and accept the company's policies and procedures.	No exceptions noted.
		Personnel are required to complete a background check provided by a third-party vendor upon hire.	Inspected XBRL US employee manual to determine that personnel were required to complete a background check provided by a third-party vendor upon hire.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC2.0 Common Criteria Related to Communications				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC2.1	Information regarding the design and operation of the system and its boundaries has been prepared and communicated to authorized internal and external system users to permit users to understand their role in the system and the results of system operation.	System descriptions are communicated to authorized external users via service level agreements (SLA) that delineate the boundaries of the system and describe relevant system components.	Inspected SLA's for a sample of XBRL US, Inc.'s clients to determine that system descriptions were communicated to authorized external users via service level agreements that delineated the boundaries of the system and described relevant system components.	No exceptions noted.
		A description of the system delineating the boundaries of the system is posted on a secure network drive and is available to personnel.	Inspected the company's shared network drive to determine that policy and procedures were documented for significant processes and available to personnel on the corporate intranet site.	No exceptions noted.
		A description of the entity organization structure, system support functions, processes, and organizational roles and responsibilities is posted on the entity's website.	Inspected XBRL US website to determine that a description of the entity's organization structure, system support functions, processes, and organizational roles and responsibilities were posted on the entity's website.	No exceptions noted.
		Customer responsibilities are outlined and communicated through service level agreements.	Inspected a sample of XBRL US, Inc.'s customer SLA's to determine that customer responsibilities were outlined and communicated through service level agreements.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC2.0	Common Criteria Related to Communications			
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC2.2	The entity's security commitments are communicated to external users, as appropriate, and those commitments and the associated system requirements are communicated to internal system users to enable them to carry out their responsibilities.	Security commitments are communicated to external users via defined SLA.	Inspected a sample of XBRL US, Inc.'s customer SLA's to determine that security commitments were communicated to external users via defined SLA.	No exceptions noted.
		Policies and procedures are documented for significant processes and are available on the entity's intranet.	Inspected the company's shared network drive to determine that policies and procedures were documented for significant processes and available to personnel on the corporate intranet.	No exceptions noted.
CC2.3	The entity communicates the responsibilities of internal and external users and others whose roles affect system operation.	Policy and procedures are documented for significant processes and available to personnel on the corporate intranet site.	Inspected the company's shared network drive to determine that policies and procedures were documented for significant processes and available to personnel on the corporate intranet site.	No exceptions noted.
		Customer responsibilities are described on the entity's website and in user agreements.	Inspected the customer rules and responsibilities policy and a sample of SLA's for recently onboarded clients to determine that customer responsibilities were described on the entity's website and in user agreements.	No exceptions noted.
CC2.4	Internal and external personnel with responsibility for designing, developing, implementing, operating, maintaining, and monitoring controls, relevant to the security of the system have the information necessary to carry out those responsibilities.	Processes are monitored through service level management procedures to help ensure compliance with service level commitments and agreements.	Inspected a sample of monitoring reports to determine that processes were monitored through service level management procedures to help ensure compliance with service level commitments and agreements.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC2.0 Common Criteria Related to Communications				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC2.5	Internal and external system users have been provided with information on how to report security failures, incidents, concerns, and other complaints to appropriate personnel.	The organization's security policies and code of conduct are communicated to employees in the employee handbook.	Inspected the employee manual and the company's internal shared drive to determine that the organization's security policies and code of conduct was communicated to employees.	No exceptions noted.
		Documented incident response policies and procedures are in place and are available for review by employees on the secure network drive.	Inspected the incident response policy and a sample of incident tickets to determine that documented incident response policies and procedures were in place and was available for review by employees on the secure network drive.	No exceptions noted.
		Defined SLA's are in place and communicated to authorized external users. The SLAs include communication procedures for reporting security related failure, incidents, and concerns to personnel.	Inspected a sample of XBRL US, Inc.'s customer SLA's to determine that defined SLA's were in place and communicated to authorized external users. The SLA's included communication procedures for reporting security related failure, incidents, and concerns to personnel.	No exceptions noted.
CC2.6	System changes that affect internal and external system user responsibilities or the entity's commitments and requirements relevant to security are communicated to those users in a timely manner.	Changes made to systems are communicated to employees during management meetings.	Inspected change review meeting minutes for a sample of system changes to determine that changes made to systems were communicated to employees during management meetings.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC3.0 Common Criteria Related to Risk Management and Design and Implementation of Controls				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC3.1	The entity (1) identifies potential threats that would impair system security commitments and requirements, (2) analyzes the significance of risks associated with the identified threats, and (3) determines mitigation strategies for those risks (including controls and other mitigation strategies).	Management develops risk mitigation strategies to address risks identified during the risk assessment process.	Inspected the risk assessment policy and the latest risk assessment to determine that management developed risk mitigation strategies to address all risks identified during the risk assessment process.	No exceptions noted.
		A formal risk assessment is performed on an annual basis to identify threats that could impair security commitments and requirements.	Inspected the risk assessment policy and the latest risk assessment to determine that a formal risk assessment was performed on an annual basis to identify threats that could impair systems security commitments and requirements.	No exceptions noted.
CC3.2	The entity designs, develops, and implements controls, including policies and procedures, to implement its risk mitigation strategy.	Management has defined a formal risk management process that specifies the process for evaluating risks based on identified threats and the specified tolerances.	Inspected the risk assessment policy and the latest risk assessment to determine that Management had defined a formal risk management process that specified the process for evaluating risks based on identified threats and the specified tolerances.	No exceptions noted.
		External vulnerability scans are performed on a periodic basis, and remedial actions are taken.	Inspected a sample of network scan reports to determine that external vulnerability scans were performed on an annual basis, and remedial actions are taken.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC3.0	Common Criteria Related to Risk Management and Design and Implementation of Controls			
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
		Control self-assessments are performed by operating units on a monthly basis.	Inspected a sample of monthly control checklists to determine that control self-assessments were performed by operating units on a monthly basis.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC4.0 Common Criteria Related to Monitoring of Controls				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC4.1	The design and operating effectiveness of controls are periodically evaluated against security commitments and requirements, corrections and other necessary actions relating to identified deficiencies are taken in a timely manner.	Control self-assessments that include, but are not limited to logical access reviews, and backup restoration tests are performed on a quarterly basis.	Inspected a sample of monthly control checklists to determine that control self-assessments that included, but were not limited to logical access reviews, and backup restoration tests were performed on a quarterly basis.	No exceptions noted.
		Monitoring software is used to identify and evaluate ongoing system performance, security threats, changing resource utilization needs, and unusual system activity.	Inspected the software monitoring report to determine that monitoring software was used to identify and evaluate ongoing system performance, security threats, changing resource utilization needs, and unusual system activity.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC5.0	Common Criteria Related to Logical and Physical Access Controls			
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC5.1	Logical access security software, infrastructure, and architectures have been implemented to support (1) identification and authentication of authorized users; (2) restriction of authorized user access to system components, or portions thereof, authorized by management, including hardware, data, software, mobile devices, output, and offline elements; and (3) prevention and detection of unauthorized access.	<p>Documented policies and procedures are in place regarding systems authentication, access, and security monitoring.</p> <p>System users are authenticated via individually-assigned user account and passwords. Production systems are configured to enforce password requirements that include:</p> <ul style="list-style-type: none"> <li>• Minimum length</li> <li>• Complexity</li> <li>• Invalid authentication attempt lockout</li> </ul> <p>Administrative access is restricted to user accounts accessible by authorized IT personnel.</p> <p>A role based security process has been defined with an access control system that is required to use roles when possible.</p>	<p>Inspected the information security policy to determine that documented policies and procedures were in place for system authentication, access, and security monitoring.</p> <p>Inspected the network authentication configuration to determine that system users were authenticated via individually-assigned user accounts and passwords. Production systems were configured to enforce password requirements that include:</p> <ul style="list-style-type: none"> <li>• Minimum length</li> <li>• Complexity</li> <li>• Invalid authentication attempt lockout</li> </ul> <p>Inspected system access rights for accounts with administrative access to determine that administrative access was restricted to user accounts accessible by authorized IT personnel.</p> <p>Inspected the system user access listing for a sample of user accounts to determine that a role based security process had been defined with an access control system that was required to use roles when possible.</p>	<p>No exceptions noted.</p> <p>No exceptions noted.</p> <p>No exceptions noted.</p> <p>No exceptions noted.</p>

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC5.0 Common Criteria Related to Logical and Physical Access Controls				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC5.2	New internal and external system users are registered and authorized prior to being issued system credentials and granted the ability to access the system. User system credentials are removed when user access is no longer authorized.	Documented policies and procedures are in place regarding user access authorization, provisioning, and revocation.	Inspected the information security policy to determine that documented policies and procedures were in place regarding user access authorization, provisioning, and revocation.	No exceptions noted.
		Standardized user access request tickets are utilized to request access to the production system. Access must be approved by management prior to access being granted.	Inspected a sample of user access requests to determine that standardized user access request tickets were utilized to request access to the production system. Access had to be approved by management prior to access being granted.	No exceptions noted.
		Access to the production systems are revoked as a component of the termination process.	Inspected termination request forms for a sample of terminated employees and cross referenced it to the user access list to determine that access to the production systems were revoked as a component of the termination process.	No exceptions noted.
CC5.3	Internal and external system users are identified and authenticated when accessing the system components (for example, infrastructure, software, and data).	System users are authenticated via individually-assigned user account and passwords.	Inspected the authentication login configuration to determine that system users were authenticated via individually-assigned user account and passwords.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC5.0	Common Criteria Related to Logical and Physical Access Controls			
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC5.4	Access to data, software, functions, and other IT resources is authorized and is modified or removed based on roles, responsibilities, or the system design and changes to them.	<p>Production systems are configured to enforce password requirements that include:</p> <ul style="list-style-type: none"> <li>• Minimum length</li> <li>• Complexity</li> <li>• Invalid authentication attempt lockout</li> </ul>	<p>Inspected the password policy configuration to determine that production systems were configured to enforce password requirements that include:</p> <ul style="list-style-type: none"> <li>• Minimum length</li> <li>• Complexity</li> <li>• Invalid authentication attempt lockout</li> </ul>	No exceptions noted.
		<p>Users can only access the system remotely through the use of the secure sockets layer (SSL), or other encrypted communication system.</p>	<p>Inspected the remote access configuration to determine that users could only access the system remotely through the use of secure socket layer (SSL), or other encrypted communication system.</p>	No exceptions noted.
		<p>Standardized user access request tickets are utilized to request access to the production system. Access must be approved by management prior to access being granted.</p>	<p>Inspected a sample of user access requests to determine that standardized user access request tickets were utilized to request access to the production system. Access had to be approved by management prior to access being granted.</p>	No exceptions noted.
		<p>Standardized user access request tickets are utilized to request access to the production system. Access must be approved by management prior to access being granted.</p>	<p>Inspected a sample of user access requests to determine that standardized user access request tickets were utilized to request access to the production system. Access had to be approved by management prior to access being granted.</p>	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC5.0 Common Criteria Related to Logical and Physical Access Controls				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
		Access to the production systems are revoked as a component of the termination process.	Inspected termination request forms for a sample of terminated employees and cross referenced it to the user access list to determine that access to the production systems were revoked as a component of the termination process.	No exceptions noted.
CC5.5	Physical access to facilities housing the system (for example, data centers, backup media storage, and other sensitive locations as well as sensitive system components within those locations) is restricted to authorized personnel.	Not Applicable - Physical access to facilities housing the system are the responsibility of Amazon Web Services.	Not applicable - Physical access to facilities housing the system are the responsibility of Amazon Web Services.	Not applicable.
CC5.6	Logical access security measures have been implemented to protect against security threats from sources outside the boundaries of the system.	Redundant firewall systems are in place to filter inbound Internet traffic. Traffic not specifically permitted by a firewall rule is denied.	Inspected the network diagram and firewall rulesets to determine that a redundant firewall system was in place to filter inbound traffic and deny any traffic not permitted by the firewall ruleset.	No exceptions noted.
		Firewall rules limit the types of activities and service requests that can be performed from external connections.	Inspected firewall rule sets to determine that firewall rules limited the types of activities and service requests that could be performed from external connections.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC5.0 Common Criteria Related to Logical and Physical Access Controls				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC5.7	The transmission, movement, and removal of information is restricted to authorized users and processes, and is protected during transmission, movement, or removal enabling the entity to meet its commitments and requirements as they relate to security.	SSH, SSL, secure file transfer program (SFTP), and other encryption technologies are used for defined points of connectivity.	Inspected encryption settings and certificates to determine that SSH, SSL, secure file transfer program (SFTP), and other encryption technologies were used for defined points of connectivity.	No exceptions noted.
		Storage drives for workstations and laptops are encrypted.	Inspected the drive encryption configuration settings to determine that storage for workstations and laptops were encrypted.	No exceptions noted.
CC5.8	Controls have been implemented to prevent or detect and act upon the introduction of unauthorized or malicious software.	Access to implement changes in the production environment is restricted to authorized IT personnel.	Inspected administrator access to implement changes to the production environment to determine that access to implement changes in the production environment was restricted to authorized IT personnel.	No exceptions noted.
		File integrity monitoring software is utilized to help detect unauthorized changes within the production environment.	Inspected the monitoring software configuration to determine that file integrity monitoring software was utilized to help detect unauthorized changes within the production environment.	No exceptions noted.
		Antivirus software is installed on production servers and workstations.	Inspected the antivirus software configurations to determine that antivirus software was installed on production servers and workstations.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC5.0	Common Criteria Related to Logical and Physical Access Controls			
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
		Antivirus software is configured to update virus definitions on a daily basis.	Inspected the antivirus update configurations to determine that antivirus software was configured to update virus definitions on a daily basis.	No exceptions noted.
		Antivirus software is configured to perform full system scans on a weekly basis.	Inspected the antivirus scan configurations to determine that full system antivirus scans were performed on a weekly basis.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC6.0 Common Criteria Related to System Operations				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC6.1	Vulnerabilities of system components to security breaches and incidents due to malicious acts, natural disasters, or errors are monitored and evaluated and countermeasures are implemented to compensate for known and new vulnerabilities.	Logging and monitoring software is used to monitor system performance, potential security threats and vulnerabilities, resource utilization, and to detect unusual system activity.	Inspected the monitoring software configuration to determine that logging and monitoring software was used to monitor system performance, potential security threats and vulnerabilities, resource utilization, and to detect unusual system activity.	No exceptions noted.
		Documented incident response policies and procedures are in place to guide personnel in the event of an incident.	Inspected the incident response policy and a sample of incident response tickets to determine that documented incident response policies and procedures were in place to guide personnel in the event of an incident.	No exceptions noted.
		Incremental backups are performed on a daily basis, and full backups are performed on a weekly basis.	Inspected backup configurations and schedules to determine that incremental backups were performed on a daily basis, and full backups were performed on a weekly basis.	No exceptions noted.
		Antivirus software is installed on production servers and workstations.	Inspected the antivirus software configuration to determine that antivirus software was installed on production servers and workstations.	No exceptions noted.
		Antivirus software is configured to update virus definitions on a daily basis.	Inspected the antivirus update configuration to determine that antivirus software was configured to update virus definitions on a daily basis.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC6.0 Common Criteria Related to System Operations				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC6.2	Security incidents, including logical and physical security breaches, failures, concerns, and other complaints are identified. Reported to appropriate personnel, and acted on in accordance with established incident response procedures.	Antivirus software is configured to perform full system scans on a weekly basis.	Inspected the antivirus scan configuration and an example scan to determine that antivirus software was configured to perform full system scans on a weekly basis.	No exceptions noted.
		Internal and external vulnerability scans are performed on at least an annual basis.	Inspected a sample network scan report to determine that vulnerability scans were performed on at least an annual basis.	No exceptions noted.
		Redundant firewall systems are in place to filter inbound Internet traffic. Traffic not specifically permitted by firewall rule is denied.	Inspected the network diagram and firewall configurations to determine that a redundant firewall system was in place to filter inbound Internet traffic. Traffic not specifically permitted by firewall rule was denied.	No exceptions noted.
		Documented incident response policies and procedures are in place to guide personnel in the event of an incident.	Inspected the incident response policy and a sample of incident response tickets to determine that documented incident response policies and procedures were in place to guide personnel in the event of an incident.	No exceptions noted.
		Entity policies include probation, suspension, and termination as potential sanctions for employee misconduct.	Inspected the employment manual to determine that entity policies included probation, suspension, and termination as potential sanctions for employee misconduct.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC7.0 Common Criteria Related to Change Management				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC7.1	Security commitments and requirements are addressed during the system development lifecycle including design, acquisition, implementation, configuration, testing, modification, and maintenance of system components.	A documented SDLC is in place to guide personnel in the handling system changes.	Inspected the system development and change management policy and a sample of changes to determine that a documented SDLC was in place to guide personnel in the handling of system changes.	No exceptions noted.
		System changes are reviewed and approved by management prior to implementation.	Inspected change review meeting minutes for a sample of system changes to determine that system changes were reviewed and approved by management prior to implementation.	No exceptions noted.
CC7.2	Infrastructure, data, software, and pre-procedures are updated as necessary to remain consistent with the system commitments and requirements as they relate to security.	Management has defined a formal risk management process that specifies the process for evaluating risks based on identified threats and the specified tolerances.	Inspected the latest risk assessment performed to determine that management had defined a formal risk management process that specified the process for evaluating risks based on identified threats and the specified tolerances.	No exceptions noted.
		A formal risk assessment is performed on an annual basis to identify threats that could impair systems security and availability commitments and requirements.	Inspected the risk assessment performed to determine that a formal risk assessment was performed on an annual basis to identify threats that could impair systems security and availability commitments and requirements.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC7.0 Common Criteria Related to Change Management				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
CC7.3	Change management processes are initiated when deficiencies in the design or operating effectiveness of controls are identified during system operation and monitoring.	A change management process is in place to guide personnel in the authorization, development, testing, approval, and implementation of system changes.	Inspected change review meeting minutes for a sample of system changes to determine that a change management process was in place to guide personnel in the authorization, development, testing, approval, and implementation of system changes.	No exceptions noted.
CC7.4	Changes to system components are authorized, designed, developed, configured, documented, tested, approved, and implemented in accordance with security commitments and requirements.	A documented SDLC is in place to guide personnel in handling system changes.	Inspected the system development and change management policy to determine that a documented SDLC was in place to guide personnel in the handling of system changes.	No exceptions noted.
		System changes are tested prior to implementation. Types of testing performed depend on the nature of the change.	Inspected change review meeting minutes for a sample of changes to determine that system changes were tested prior to implementation and the types of testing performed depended on the nature of the change.	No exceptions noted.
		Changes are approved by management prior to implementation.	Inspected change review meeting minutes for a sample of changes to determine that changes were approved by management prior to implementation.	No exceptions noted.
		Development and test environments are physically and logically separated from the production environment.	Inspected the IT infrastructure and environment to determine that development and test environments were physically and logically separated from the production environment.	No exceptions noted.

COMMON CRITERIA TO ALL IN SCOPE TRUST SERVICES PRINCIPLES				
CC7.0 Common Criteria Related to Change Management				
Control Point	Criteria	Control Activity Specified by the Service Organization	Test Applied by the Service Auditor	Test Results
		Access to implement changes in the production environment is restricted to authorized IT personnel.	Inspected the administrator access to implement changes to the production environment for a sample of accounts with access to the production environment to determine that access to implement changes in the production environment was restricted to authorized IT personnel.	No exceptions noted.
		File integrity monitoring software is utilized to help detect unauthorized changes within the production environment.	Inspected the monitoring software configuration to determine that a file integrity monitoring software was utilized to help detect unauthorized changes within the production environment.	No exceptions noted.