



Collaborating on data exchange in the banking sector: SBR Nexus

René van der Meij

start →

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Introduction

René van der Meij
CTO of SBR Nexus

Worked on taxonomies since 2014

Tribe lead for SBR Services for government

Chair of Tactical consultation forum Dutch SBR
Program

Board member XBRL-EU

Contributor to *"Challenging the Chain"*



Agenda



01

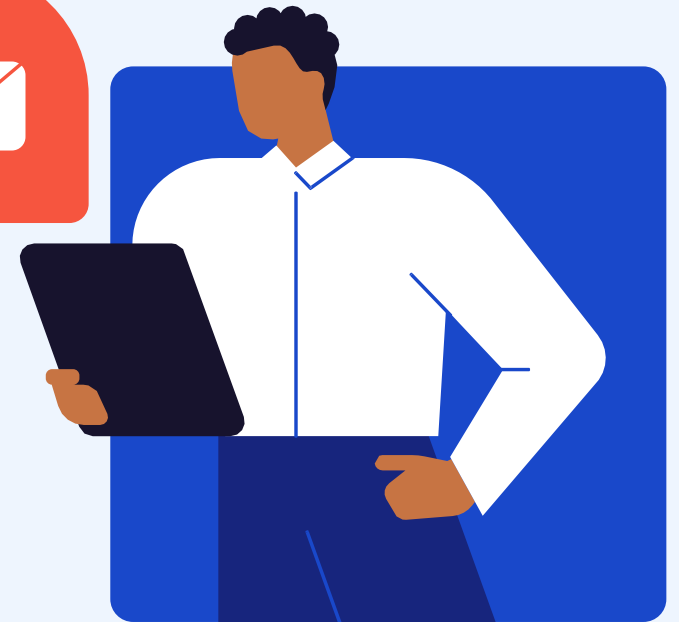
SBR Program in the
Netherlands

02

SBR Nexus

03

Data products



Agenda



01

SBR Program in the
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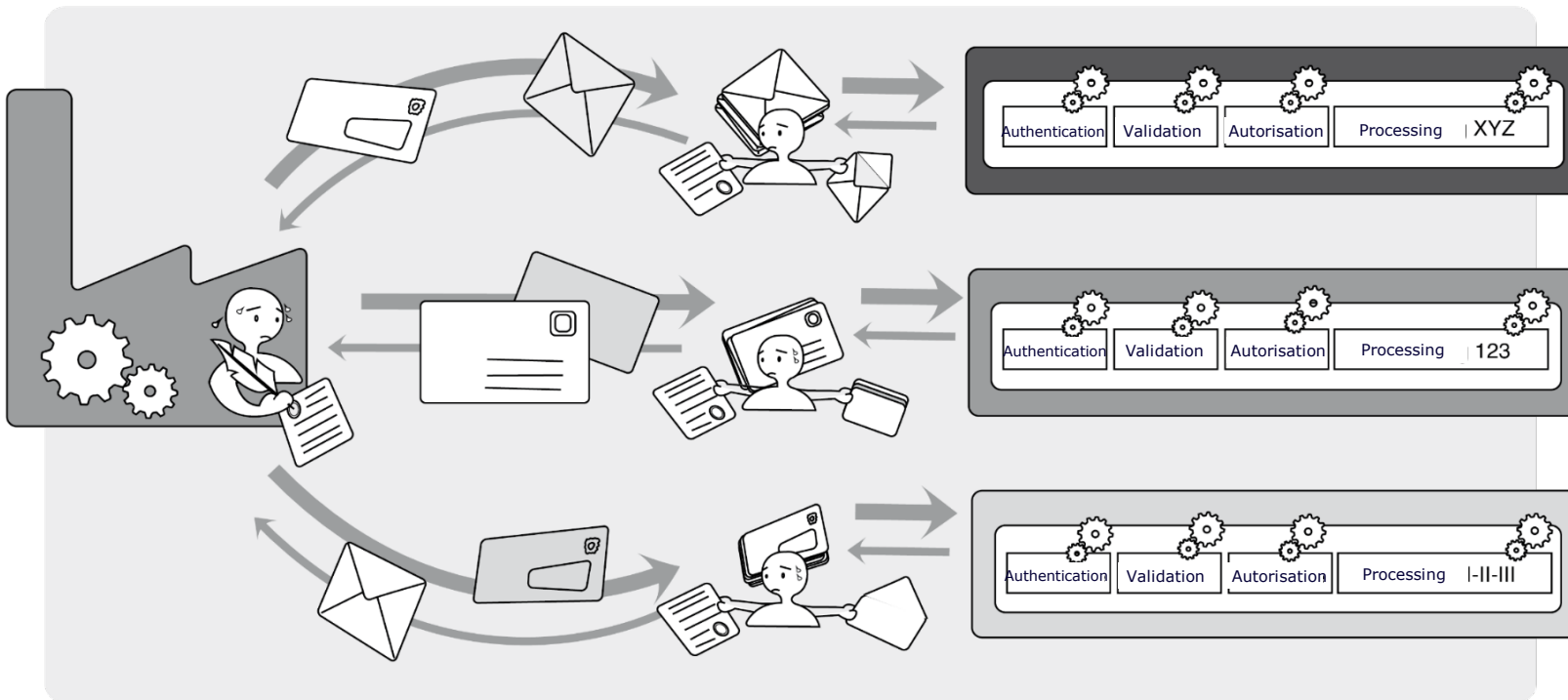
03

Data products



Pre-SBR

Paper interaction



Source: *Challenging the Chain* (2015)

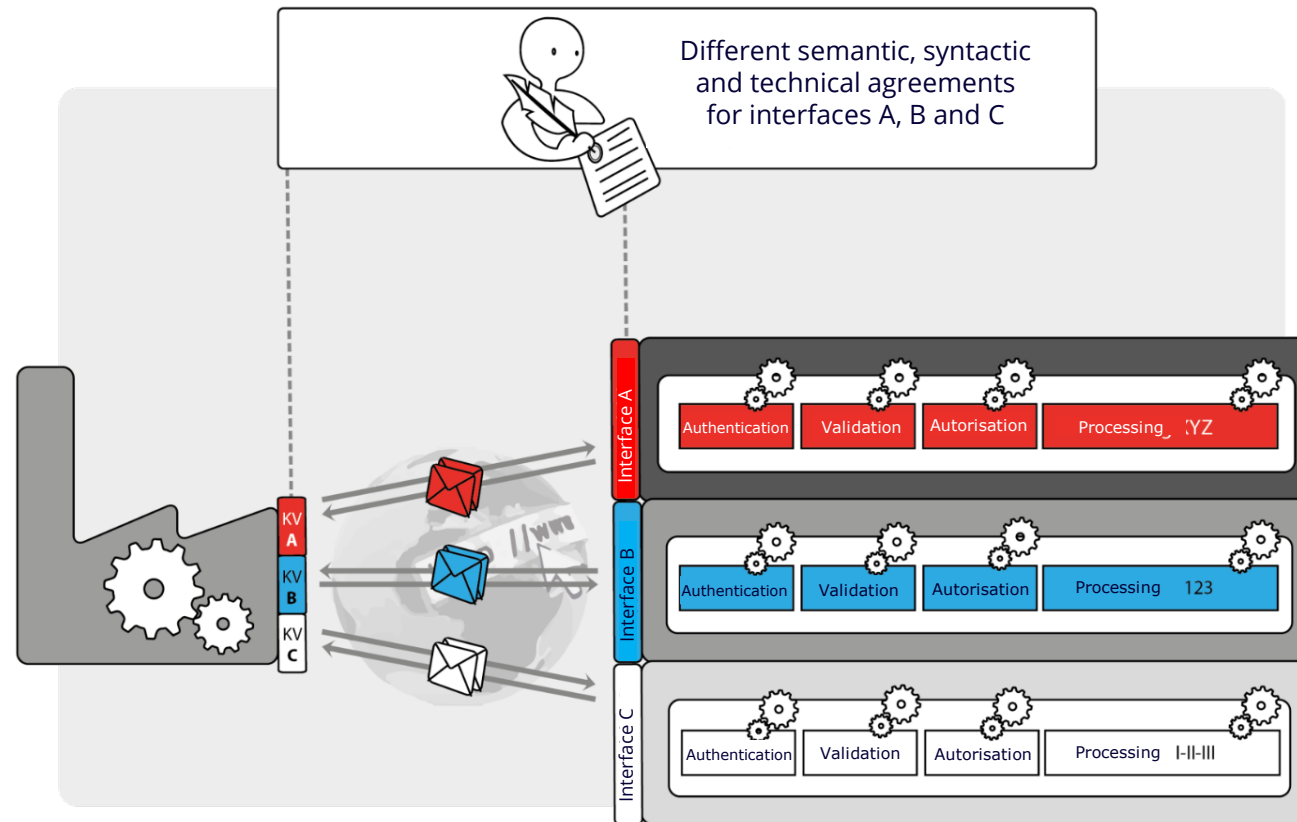
Pre-SBR: Digitalisation

My first experience with the “digital government”



Pre-SBR: Disorderly interaction

Oncoordinated digitalisation led to different standards and high implementation costs



Source: *Challenging the Chain* (2015)

Start of SBR Program

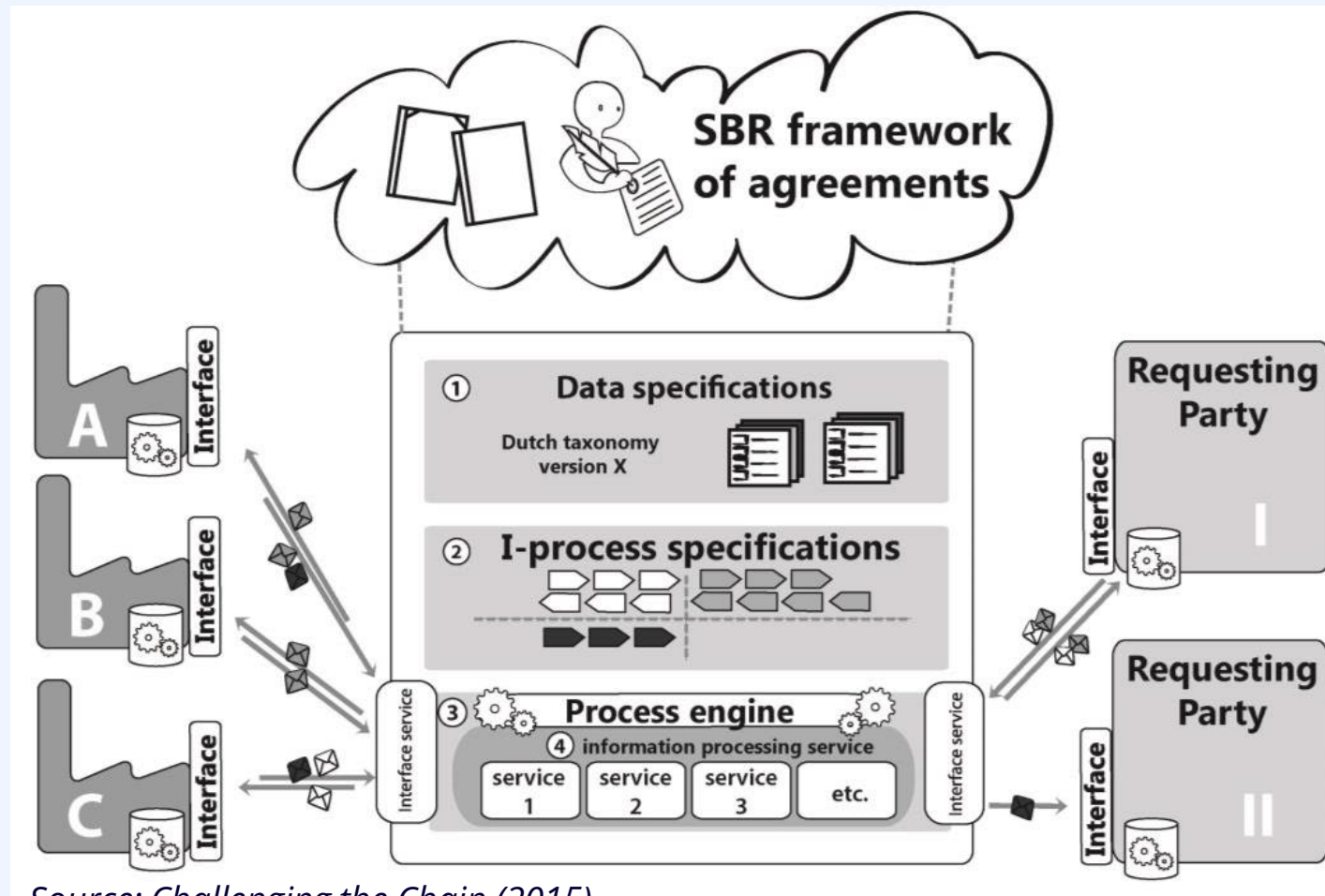
Public private partnership

- Early 2000's initial talks: Tax Office, Chamber of Commerce, Bureau of statistics and Banks.
- Goals
 - Reduce administrative burdens
 - Transparency
 - Efficiency
- Standardization needed on:
 - Data definitions
 - Processes
 - Technology
- Important predecessors of the program:
 - NTP project (national taxonomy project)
 - GEIN (Generic Infrastructure project)



*Standard Business
Reporting*

SBR Shared Service Centre



Source: Challenging the Chain (2015)

Agenda



01

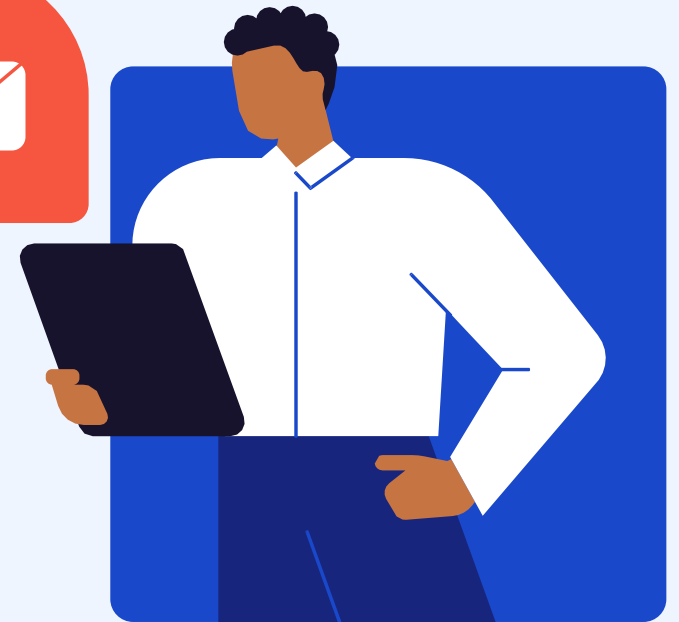
SBR Program in the
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Data products



Data quality is crucial for banks

Thousands of data points are requested by regulators every quarter

- Reliable data reduces risks in financial assessments.
- Poor data quality increases uncertainty.
- Data quality directly impacts the financial reserves a bank must hold



Collaborating on data requirements



To improve the *process* of exchanging business data, the three major banks have sought *cooperation* and founded SBR Nexus.

Through SBR Nexus, companies can exchange business information system-to-system with banks. SBR Nexus is a not-for-profit organisation. As a knowledge partner, it supports the full chain (banks, service providers, entrepreneurs, and software vendors) in implementing and using agreed market standards.

The Initiators



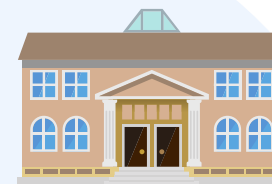
Rabobank

Orchestrating the stakeholders for success



As a chain director, SBR Nexus brings parties such as the government, the business community and the financial sector together to reach agreements on the exchange of information

SBR Nexus acts as both chain director and knowledge partner.



Public sector



Financial sector

Industry associations
Business community



Co-develop standards

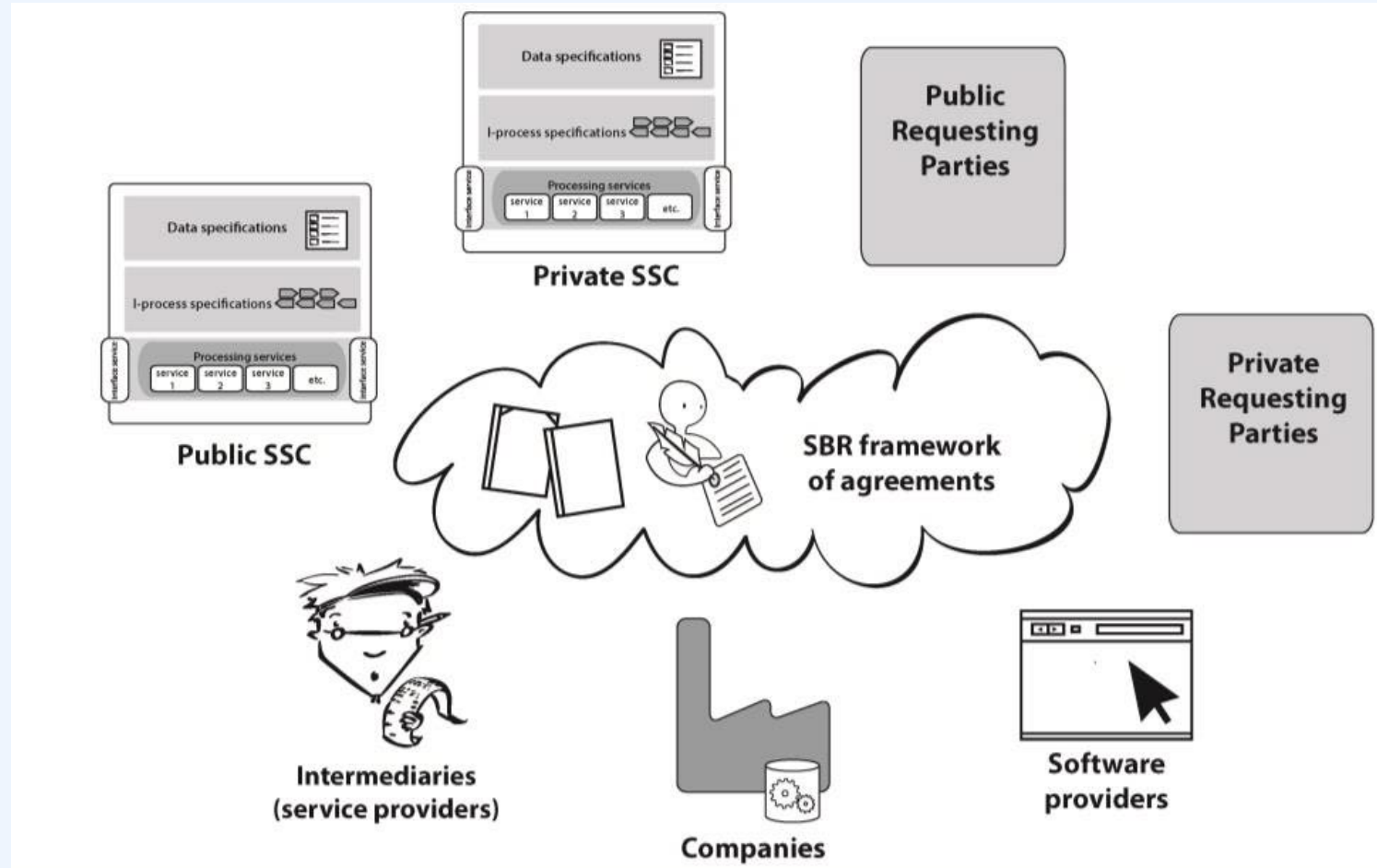


Together, we develop *standards* for definitions, validations and for the way in which data can be shared securely.



These standards are published as data products. With these products, companies can exchange business data system-to-system in a uniform way.

Own Private Shared Service Centre



Source: *Challenging the Chain* (2015)

The set of agreements was expanded with digital signatures



We enabled **Assurance** in our process to increase trust in reported data.

Intermediaries set **Digital signatures** on the reports with their personal certificates to strengthen reliability of information

The amount of data products has expanded since the start



The *data products* that entrepreneurs can use are:



SBR Valuation Report



SBR Rental
Information



SBR Annual Report

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Data products



Credit information

- Existing Law & Regulations
- Reuse of elements from Chamber of Commerce entrypoints
- Existing SBR reporting flow



Credit information

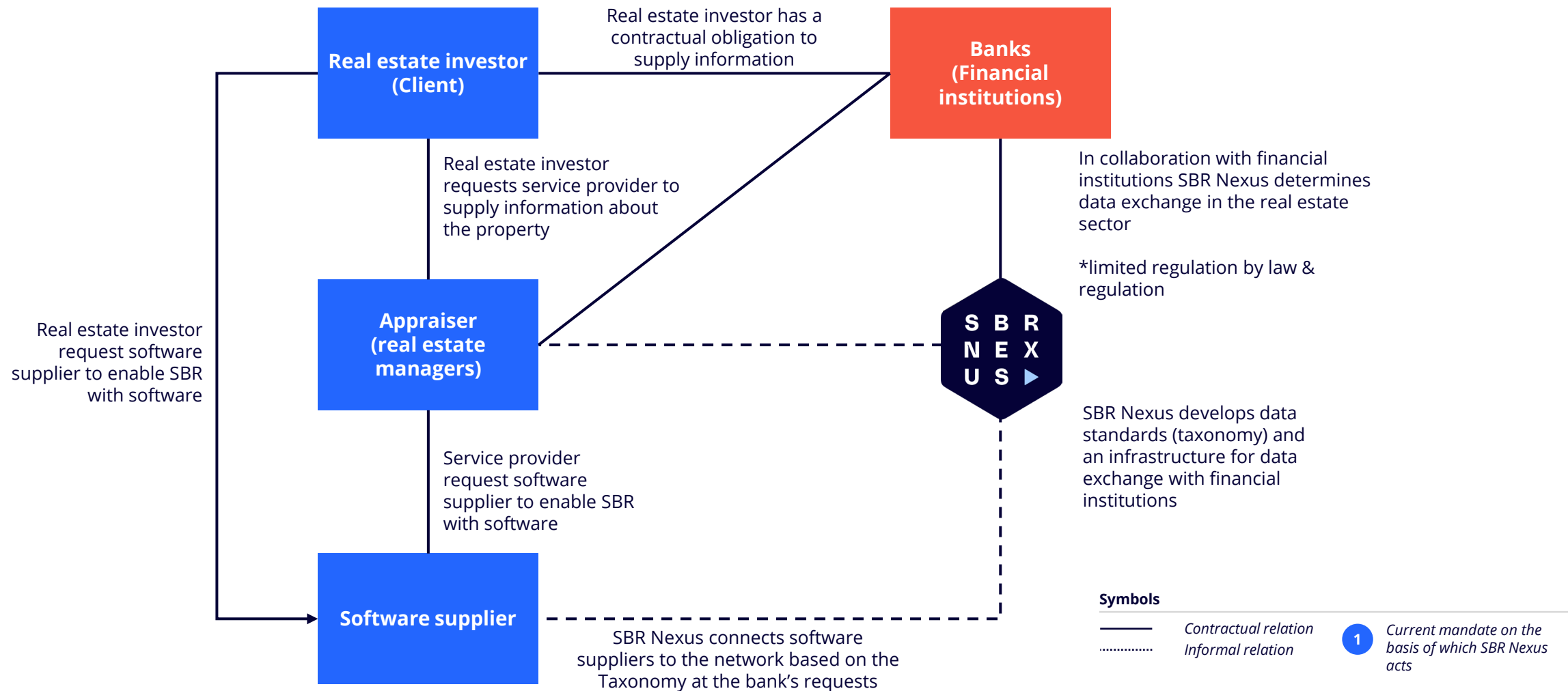
- Existing Law & Regulations
- Reuse of elements from Chamber of Commerce entrypoints
- Existing SBR reporting flow

Real estate

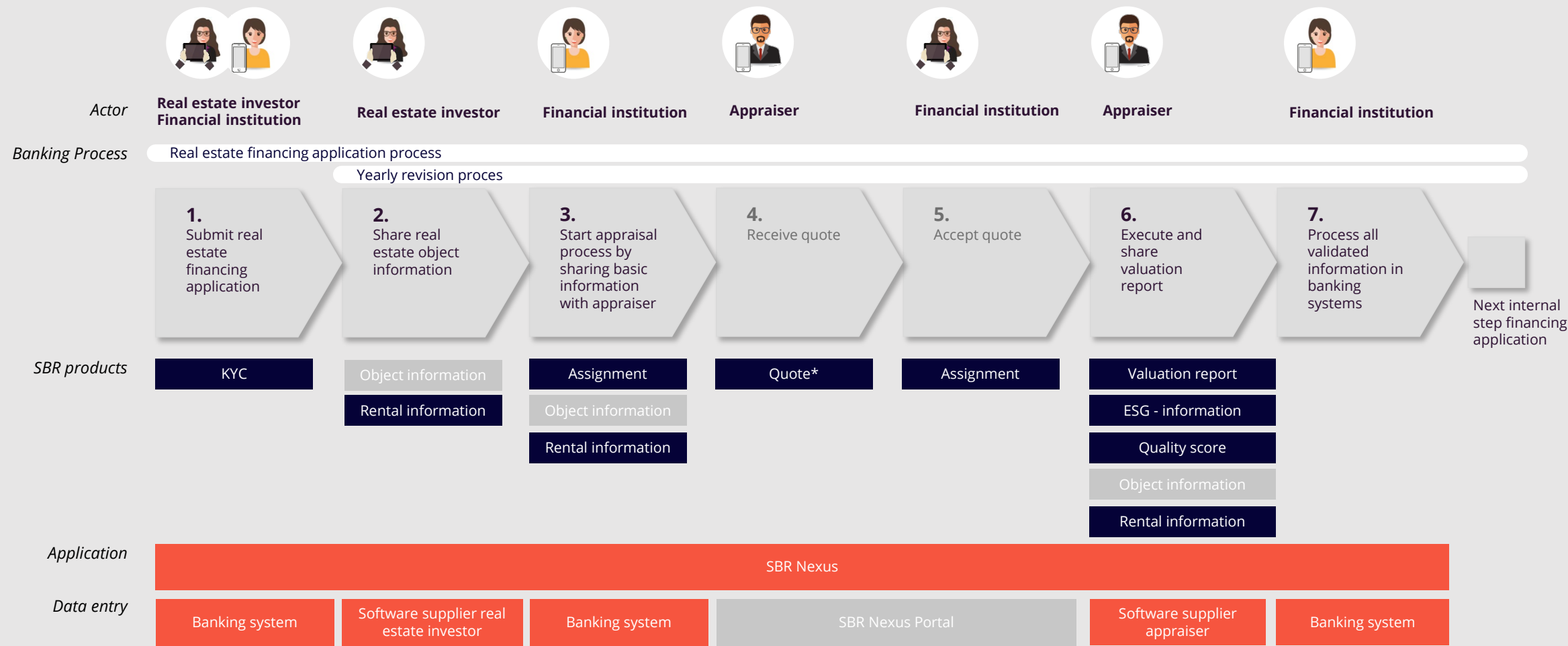
- **Limited** Law & Regulations (guidelines)
- **Limited** Reuse of elements from Chamber of Commerce entrypoints
- **Non uniform** Existing reporting flow



Collaboration SBR Nexus



Real estate ecosystem



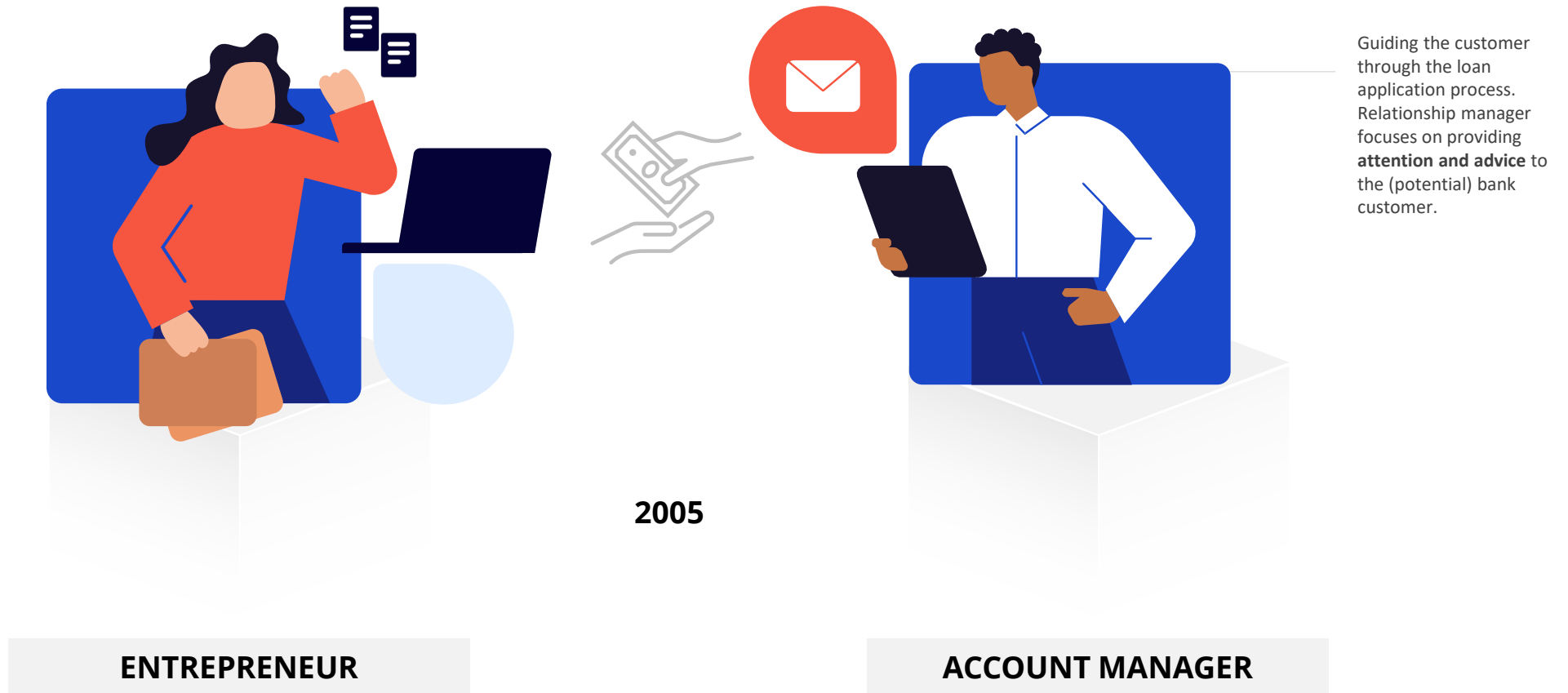
* Currently out of scope SBR Nexus

The process of financing is changing....

Where the customer received approval for financing based on limited information a few years ago



Duration of financing process: ~10 days

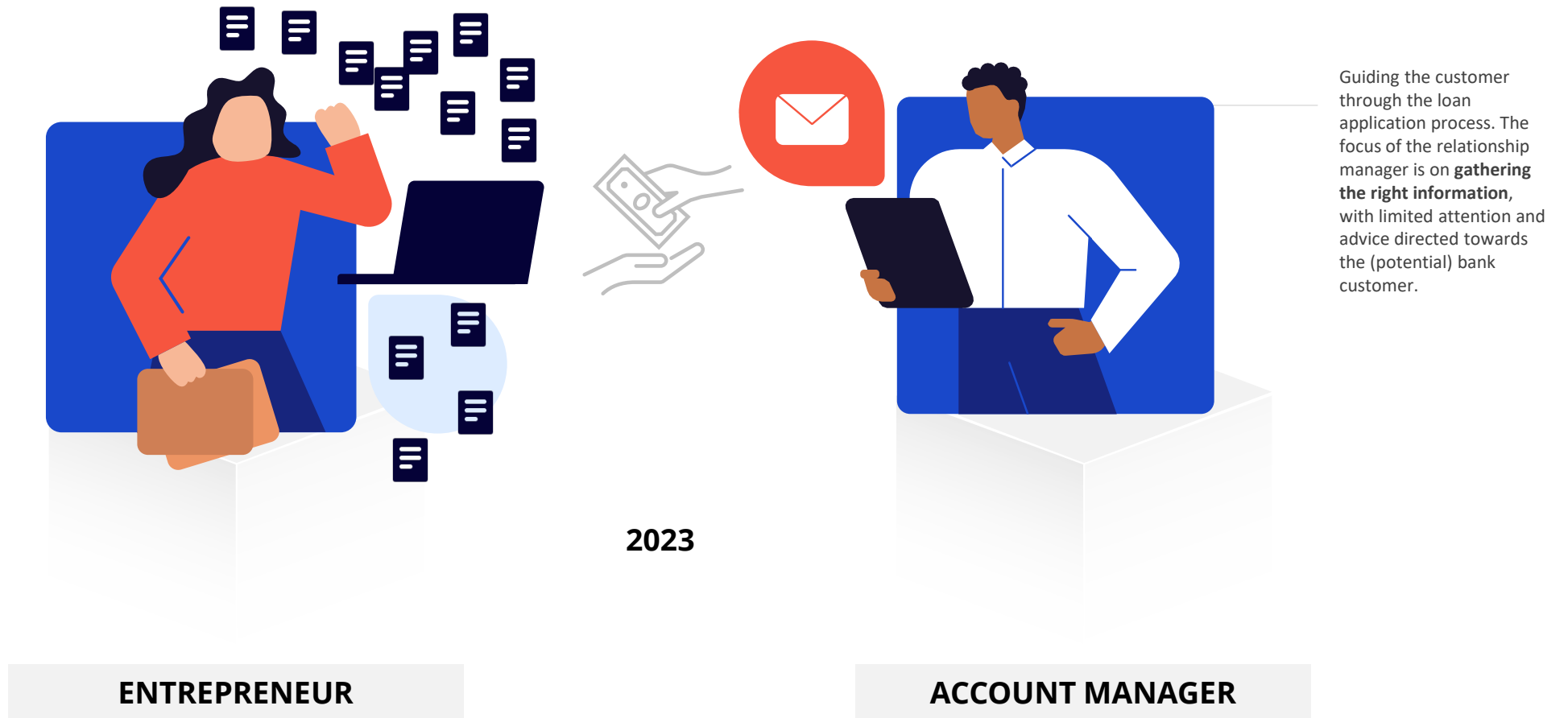


The process of financing is changing

...is the financing process nowadays a time-consuming procedure where the customer needs to provide several documents...



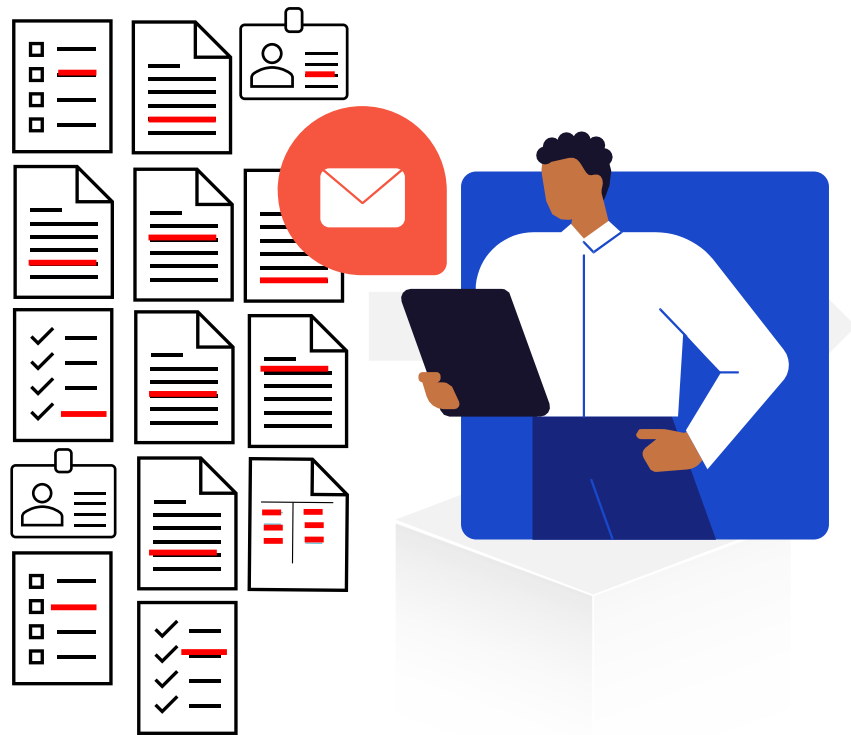
Duration of financing process: 25 – 60 days



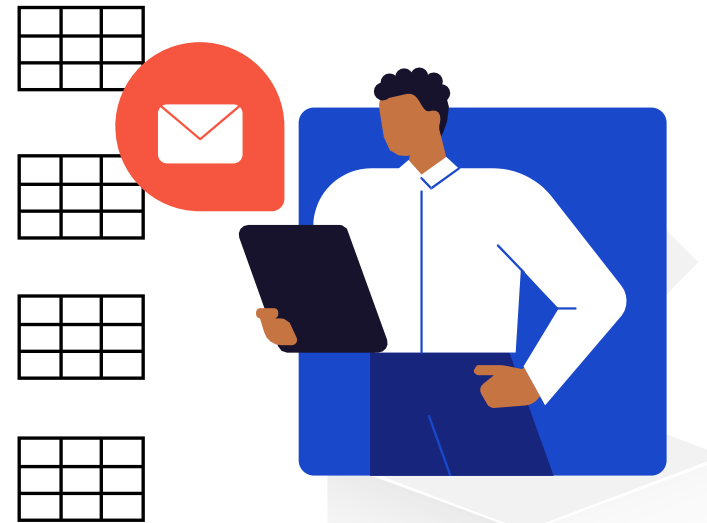
The process of financing is changing



...all these documents from different sources and in various formats need to be processed (re-typed) by the account manager into information in a credit report.



**REQUESTED CLIENT
INFORMATION**



DATA



CREDIT REPORT

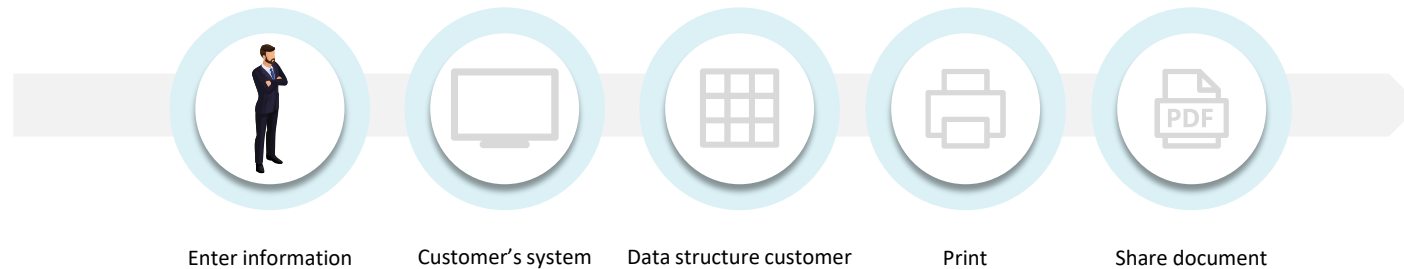
The process of financing is changing



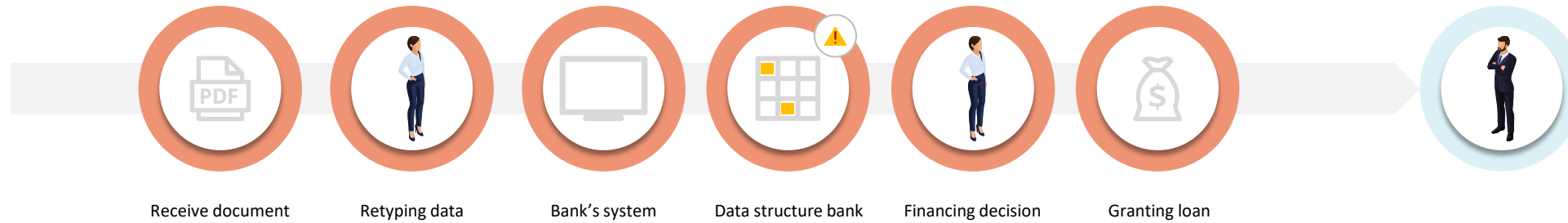
All the information provided by the customer from their own system is printed and submitted to the bank. Subsequently, the bank converts this printed information back into data in order to make a financing decision.

Customer journey - accountant, bookkeeper, appraiser, property owner, etc.

Duration of financing process: 25 – 60 days



Account manager / bank employee



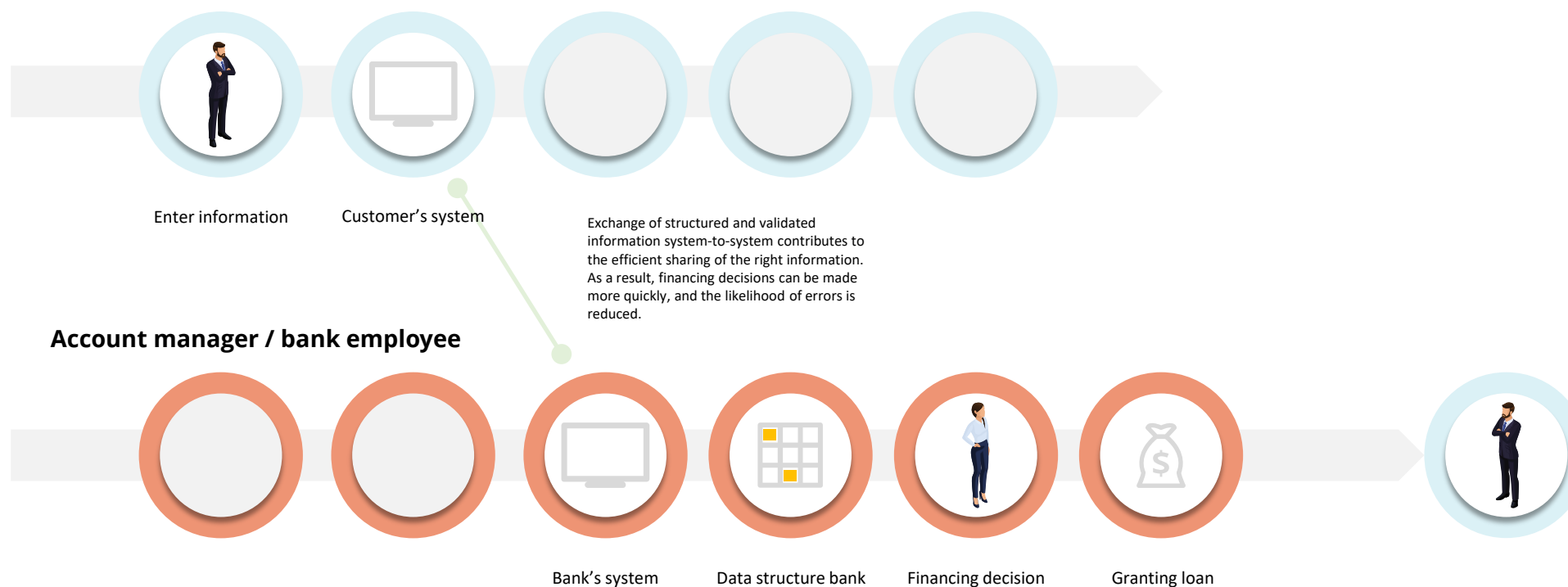
The process of financing is changing

Through standardization and validated information exchange, information can be efficiently shared between the customer's systems and the bank.



Customer journey - accountant, bookkeeper, appraiser, property owner, etc.

Duration of financing process: ~5days

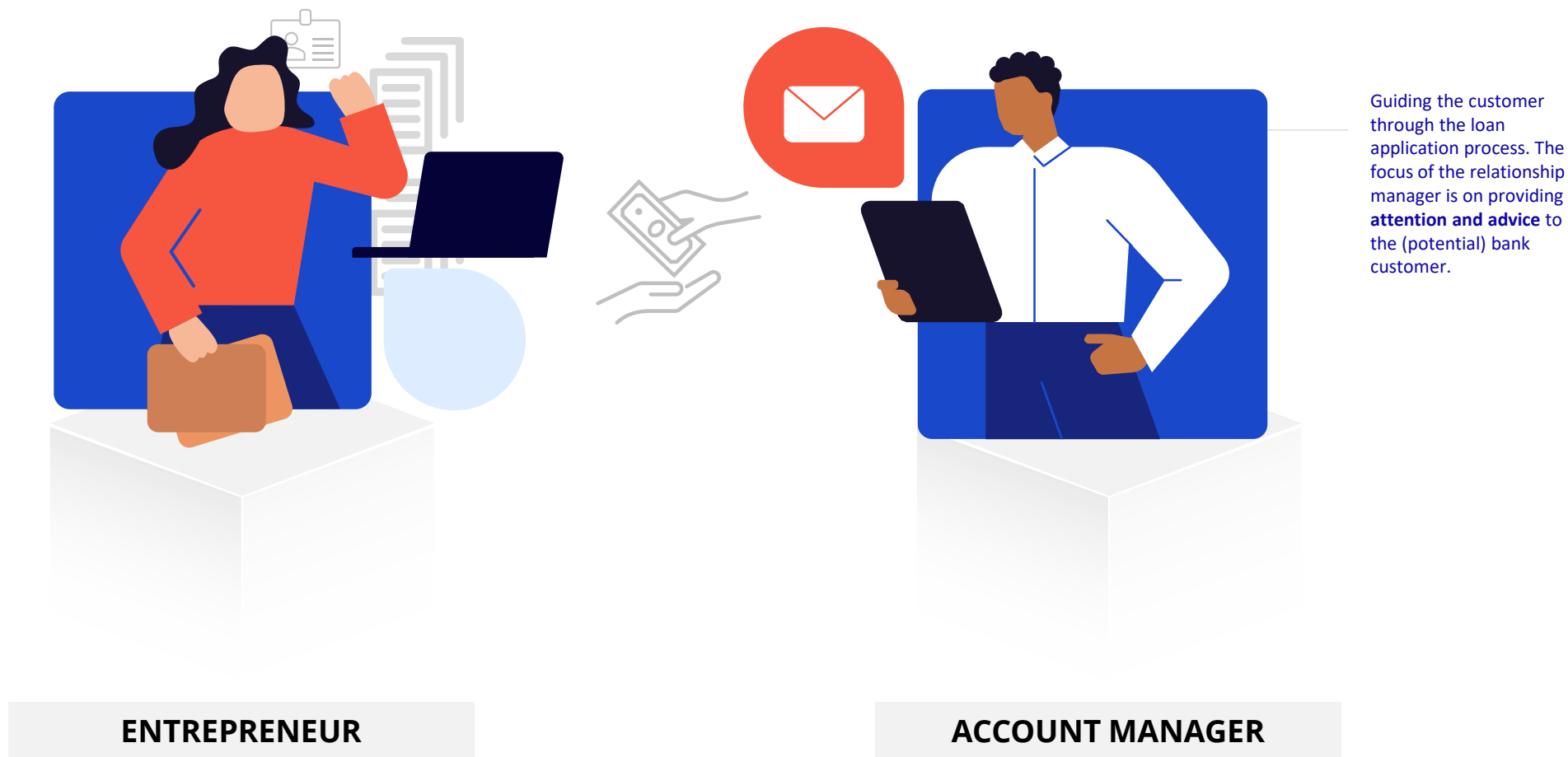


The process of financing is changing

SBR Nexus enables the standardized and validated digital exchange of information, allowing a customer to efficiently provide the required information.



Duration of financing process: ~5 days



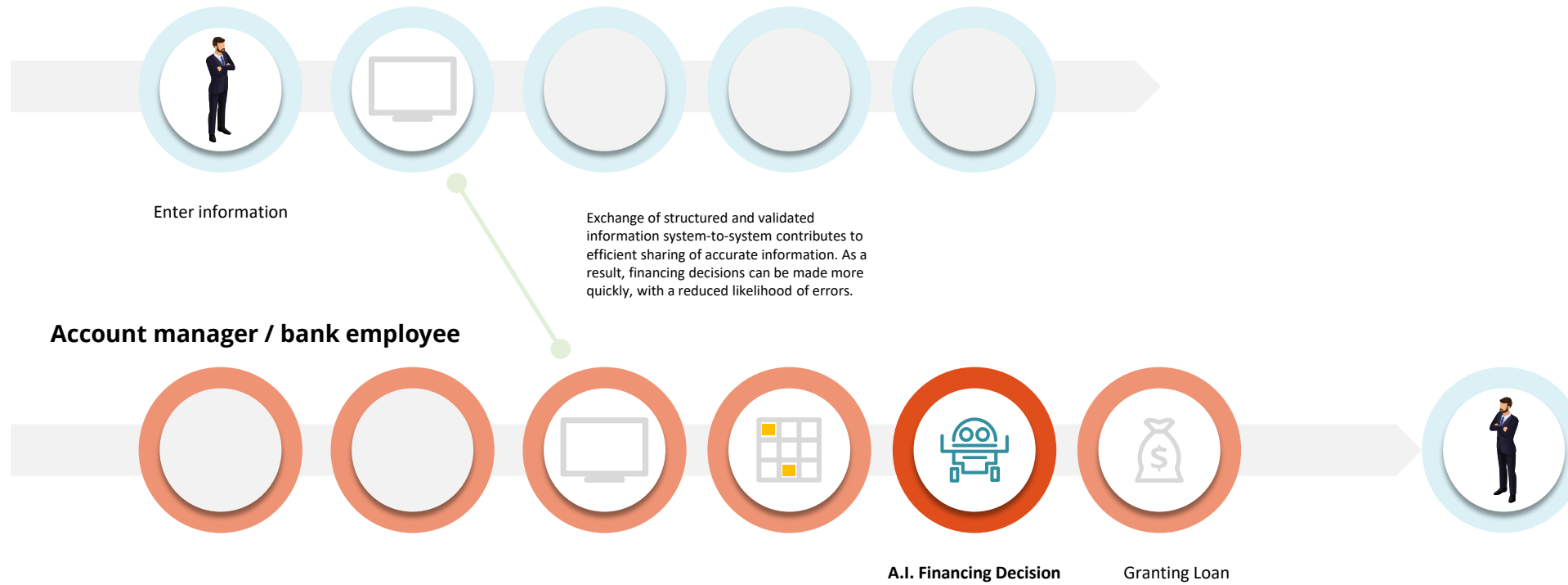
The process of financing is changing



By exchanging structured and validated information, it's possible to further automate financing decisions, while complex cases can be handled with greater care.

Customer journey - accountant, bookkeeper, appraiser, property owner, etc.

Financing process duration: minutes



Lessons learned



- Have a **contractual driving force** to define a new taxonomy and push the market, enforce the standard
- Start small. Before defining key deliverables, **create a predefined end-state**. A method we used is design thinking: discover, define, develop & test
- Establish dataflow control with a **self-developed portal** first
- Add **validations** to taxonomy for data quality
- Collaborate, test and evaluate with all involved parties in the data chain. **Make the project a shared innovation**
- **Mandatory** SBR reporting is crucial for market adoption



**“if you want to go
fast, go alone;**

**if you want to go far,
go together”**



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Let's connect:

